1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
3	ADAMS TELEPHONE COOPERATIVE ) DOCKET NO. ) 04-0228
4	Petition for suspension or ) modification of Section 251(b)(2))
5	requirements of the Federal ) Telecommunications Act pursuant to)
6	Section 251(f)(2) of said Act; for) entry of Interim Order; and for ) other necessary relief.
7	Springfield, Illinois  June 10, 2004
8	
9	Met, pursuant to notice, at 12:45 P.M.
10	BEFORE:
11	MR. JOHN ALBERS, Administrative Law Judge
12	APPEARANCES:
13	MR. DENNIS K. MUNCY MR. JOSEPH D. MURPHY
14	306 West Church Street Champaign, Illinois 61826-6750
15	(Appearing on behalf of the Petitioner)
16	MR. RODERICK S. COY MR. HARAN CRAIG RASHES
17	Clark Hill, P.L.C. 2455 Woodlake Circle
18	Okemos, Michigan 48864-5941
19	(Appearing on behalf of Verizon Wireless
20	
21	
22	SULLIVAN REPORTING COMPANY, by Cheryl A. Davis, Reporter, CSR License #084-001662

1	APPEARANCES:	(Cont'd)
2	MR. THOMAS R. STANTON MR. ERIC M. MADIAR	
3	160 North La Salle Street Suite C-800	
4	Chicago, Illinois 60601	
5	(Appearing on behalf Illinois Commerce Cor	of the Staff of the
6	TITINGIS COMMETCE CO.	
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1	PROCEEDINGS
2	(Whereupon prior to the hearing Adams
3	Exhibit 1 was marked for identification.)
4	JUDGE ALBERS: By the authority vested in me by
5	the Illinois Commerce Commission, I now call Docket
6	Number 04-0228. This docket was initiated by Adams
7	Telephone Cooperative, and the Petitioner seeks a
8	suspension or modification of Section 251(b)(2)
9	requirements of the Federal Telecommunications Act.
10	May I have the appearances for the
11	record, please.
12	MR. MUNCY: Yes, Your Honor. Dennis K. Muncy
13	and Joseph D. Murphy, 306 West Church Street,
14	Champaign, Illinois 61820, appearing or the
15	Petitioner, Adams Telephone Cooperative.
16	MR. MADIAR: Appearing on behalf of the Staff
17	of the Illinois Commerce Commission, Eric Madiar and
18	Tom Stanton, Office of General Counsel, 160 North
19	La Salle Street, Suite C-800, Chicago, Illinois
20	60601.
21	MR. RASHES: Good afternoon, Your Honor. Haran
22	C. Rashes and Roderick S. Coy on behalf of Verizon

- 1 Wireless, and we are from the law firm of Clark
- 2 Hill, P.L.C., 2455 Woodlake Circle, Okemos, Michigan
- 3 48664.
- 4 JUDGE ALBERS: Thank you.
- 5 Let the record reflect that there are no
- 6 others wishing to enter an appearance.
- 7 The only preliminary matter that I'm
- 8 aware of is Staff's May 24th motion regarding the
- 9 filing of its testimony. Is there any objection to
- 10 that motion?
- MR. MUNCY: No objection, Your Honor.
- MR. RASHES: No objection.
- 13 JUDGE ALBERS: The motion is granted.
- The purpose of today's hearing is to
- 15 receive into evidence the previously offered
- 16 testimony subject to any objections or other
- motions.
- With that, we will hear the first
- 19 witness, so, Mr. Muncy.
- 20 MR. MUNCY: Yes. I'd call Jason P. Hendricks.
- 21 JUDGE ALBERS: Mr. Hendricks, would you please
- stand and raise your right hand, as well as anyone

- 1 else who is testifying in the Adams matter.
- 2 (Whereupon the three witnesses were sworn
- 3 by Judge Albers.)
- 4 JUDGE ALBERS: Thank you.
- JASON P. HENDRICKS
- 6 called as a witness on behalf of Adams Telephone
- 7 Cooperative, having been first duly sworn, was
- 8 examined and testified as follows:
- 9 DIRECT EXAMINATION
- BY MR. MUNCY:
- 11 Q. Would you please state your name and business
- 12 address.
- THE WITNESS:
- 14 A. Jason P. Hendricks, 2270 LaMontana Way,
- 15 Colorado Springs, Colorado 80918.
- MR. MADIAR: Your Honor, Staff would move to
- waive the necessity of the foundational questions
- 18 for this witness.
- MR. RASHES: We concur, Your Honor.
- 20 JUDGE ALBERS: All right. Thank you.
- MR. MUNCY: Your Honor, we'd be offering Adams
- 22 Exhibit Number 1 which is the Direct Testimony of

- Jason P. Hendricks for Adams Telephone Cooperative,
- and, once again, Your Honor, that testimony was not
- 3 filed on the Commission's e-Docket and a copy has
- been provided to the reporter. Adams Exhibit 1
- 5 consists of a cover page and 33 pages of questions
- and answers constituting Mr. Hendricks' direct
- 7 testimony.
- 8 It also has attached to it as Attachment
- 9 1 to Adams Exhibit Number 1 the local number
- 10 portability data summary for Adams Telephone
- 11 Cooperative which Mr. Hendricks prepared and which
- he discusses in Adams Exhibit 1. As Attachment 2 to
- Adams Exhibit 1 is the correspondence and other
- documents which Adams received from wireless
- 15 carriers concerning wireline-to-wireless number
- 16 portability.
- 17 And we'd also be offering Adams Exhibit
- Number 2 which is Mr. Hendricks' rebuttal testimony
- in this docket. Adams Exhibit Number 2, which was
- 20 filed on the Commission's e-Docket, consists of 22
- 21 pages of questions and answers which are
- 22 Mr. Hendricks' rebuttal testimony.

1	Adams Exhibit Number 2 also has two
2	attachments. Attachment No. 1 is a document
3	concerning Mr. Hendricks' prepared and addresses why
4	the minutes of use used in his cost analysis are
5	appropriate, as he discusses in Exhibit Number 2,
6	and there's also Attachment No. 2. It is a revised
7	local number portability data summary for Adams. As
8	Mr. Hendricks indicates in his rebuttal testimony,
9	he accidentally made an error in the use of the
10	wrong a wrong access charge in his calculations
11	that were originally submitted, and that corrects
12	that error.
13	Therefore I'd offer Adams Exhibit 1
14	together with Attachments 1 and 2 and Adams Exhibit
15	2 with Attachments 1 and 2.
16	MR. MADIAR: Staff would have no objection,
17	Your Honor.
18	JUDGE ALBERS: There are two attachments to the
19	direct?

MR. MUNCY: Two attachments to each one.

JUDGE ALBERS: Okay. I wanted to make sure I

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got that right.

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and dismiss this case.

MR. RASHES: Yes, Your Honor. Verizon Wireless

objects to binding in Mr. Hendricks' testimony in

this proceeding and moves to strike that testimony

This is not real testimony. Once again, we have identical testimony, substantially identical testimony, which really consists of a presentation that is being made 33 times by multiple witnesses in multiple cases in a consecutive assembly line order. The petitioners have manipulated this Commission and you into really just an assembly line of presenting the same stuff over and over again, not a hearing process.

In addition, by filing all 33 cases within just days of each other the petitioners, knowing that there's a 180-day statutory requirement for this Commission to complete these hearings, have boxed you and this Commission into a corner in which we cannot possibly give a fair shake to all of these petitions in the time frame that we have.

For example, Your Honor, if you were to

Τ	spend let's say a minimal three hours reading briefs
2	and preparing an order on each of these, that's over
3	100 hours that you're going to be spending just
4	doing these cases, and that's assuming you don't
5	have any other hearings to attend or other cases to
6	attend, and in the time frame from the time we file
7	our briefs until the time the Commission has to
8	consider this, it's going to be very tight, and that
9	itself questions whether or not a voluminous brief
10	can even be read in three hours, forget three
11	voluminous briefs.

JUDGE ALBERS: How voluminous are we talking about here?

MR. RASHES: How many hours do you want to spend on it? I mean the policy arguments alone will be substantial in this sort of case, and then you also have factual arguments.

Basically it is tying the Commission's hands that the Commission is going to be forced to possibly issue identical orders in numerous of these cases and, in effect, creating a blanket waiver.

The ICC lacks such authority. There's nothing under

- 1 the FCC rules or under the federal
- 2 telecommunications rules that gives this Commission
- 3 any sort of blanket waiver authority, and that's
- 4 what's being created here. We're not dealing with
- 5 individual fact patterns. We're dealing with a
- 6 blanket fact pattern that has been sort of just
- 7 adopted over and over again. This is not
- 8 substantial evidence and should be thus stricken
- 9 from the record and this case should be dismissed,
- 10 Your Honor.
- JUDGE ALBERS: Responses?
- MR. MUNCY: Yes, Your Honor.
- This is Mr. Hendricks' testimony and
- exhibit in the petition for a suspension under 251
- filed by Adams Telephone Cooperative. While in
- 16 certain other jurisdictions people have complained
- about companies asking for a common remedy without
- individual company facts, it's not surprising that
- in the circumstance that we're faced with when an
- 20 FCC order had a similar effect on rural companies
- 21 throughout Illinois and that impact was analyzed,
- they would not present testimony pursuant to their

1	rights to do so under the specific statutory
2	criteria of 251(f) of the Federal Act for a
3	suspension, which has specified bases for asking for
4	such a suspension, that the analysis and basis for
5	the request would not be similar. Mr. Hendricks'
6	testimony presents the impact on customers or the
7	adverse impact on customers in the company which is
8	the basis for the suspension request on an Adams
9	factual specific basis in regard to their technology
10	and equipment, the amount of their traffic, etc.,
11	and the various incremental costs that Adams will
12	incur, as Mr. Hendricks has identified in his
13	testimony. This is perfectly appropriate testimony,
14	and while the time constraints are certainly
15	difficult, that's neither Adams fault nor this
16	Commission's fault. It's the federal law that
17	specifies the 180-day time frame.
18	JUDGE ALBERS: Any response from Staff?
19	MR. MADIAR: Staff has no comment, Your Honor.
20	JUDGE ALBERS: Do you have a reply?
21	MR. RASHES: Mr. Muncy said that it's not
22	claims it's not Adams' fault that we're all log-

jammed here with 33 cases, but in effect Adams and 1 the other carriers manipulated the system. Knowing 2 the 180-day rule, they chose to file almost 3 4 simultaneously. In addition, they chose to file 5 substantially the same arguments over and over and 6 over again. 7 JUDGE ALBERS: Okay. The motion to strike the 8 testimony and the motion to dismiss are both denied. 9 10 Any other objections to the admission of these exhibits and attachments? Hearing none, they 11 12 are admitted. 13 (Whereupon Adams Exhibits 1 and 2 with attachments were received into evidence.) 14 15 MR. MUNCY: Mr. Hendricks is available for 16 cross-examination. 17 JUDGE ALBERS: Do you have any questions of this witness? 18

MR. RASHES: Your Honor, at this time we move

to incorporate as an exhibit or by reference the

-- from Docket Number 04-0239, Odin Telephone

cross-examination of Mr. Hendricks from Case Number

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- 1 Exchange, Inc.. As I've already stated in this
- 2 case, his testimony is essentially the same, and
- 3 from a non-cost number perspective our questions
- 4 would be similar if not identical to that, and we
- 5 feel we could save a lot of time and save a lot of
- 6 prejudice to all parties if we were just to
- 7 incorporate that cross today.
- 8 JUDGE ALBERS: Is that just the cross or the
- 9 whole transcript?
- 10 MR. RASHES: Just the cross, and cross of
- 11 Mr. Hendricks to be specific.
- 12 JUDGE ALBERS: Okay. Responses?
- MR. MUNCY: Once again, Your Honor, we're going
- 14 to object to that request. Cross-examination in the
- Odin case was in regard to the evidence that was
- 16 presented in that case. We haven't had an
- opportunity to review the transcript. As I happen
- to recall, while counsel said that it's all similar,
- that was the case in which it seemed that we spent
- 20 endless hours of having Mr. Hendricks read from
- 21 different correspondence that Odin had received from
- 22 wireless carriers, and there was numerous

1	cross-examination concerning a document that Odin's
2	parent company, FairPoint Communications, had
3	provided to wireless carriers. All of that
4	obviously has nothing to do with this Adams docket,
5	and we're just it's not appropriate to
6	incorporate the transcript and cross-examination
7	from another docket into this docket. It would be
8	confusing and have an inappropriate record compiled
9	for this proceedings.

JUDGE ALBERS: Mr. Madiar?

MR. MADIAR: Your Honor, Staff objects to the wholesale incorporation of Verizon Wireless' cross-examination from Docket 04-0239 for this witness given that each case is its own filed and separate proceeding and despite the similarity of the prefiled testimony or the answers given by the witness on cross-examination; in addition, the lack of the availability of the transcript for that proceeding.

Staff remains open to any overture from Verizon Wireless to submit some form of stipulated cross-examination, in whole or part, including the

- answers to the questions posed, as outlined by the
- 2 Administrative Law Judge.
- JUDGE ALBERS: Do you have a reply?
- 4 MR. RASHES: No, Your Honor.
- 5 JUDGE ALBERS: Okay. As indicated in the prior
- dockets, I am concerned about lifting transcripts
- from one case into another, particularly, as
- 8 Mr. Muncy pointed out, there would appear to be in
- 9 this instance some cross that is not germane to
- 10 Adams Telephone Cooperative, and in light of that
- and other concerns, the motion is denied.
- 12 And I guess you did tender Mr. Hendricks
- for cross, correct?
- MR. MUNCY: Yes, I did tender him for cross,
- 15 Your Honor.
- JUDGE ALBERS: Do you have cross?
- MR. RASHES: We have no questions for
- 18 Mr. Hendricks in this docket at this time.
- JUDGE ALBERS: Does Staff have any questions
- for Mr. Hendricks?
- 21 MR. MADIAR: No cross-examination at this
- time.

- 1 EXAMINATION
- 2 BY JUDGE ALBERS:
- 3 Q. Mr. Hendricks, in light of Staff's position and
- 4 your rebuttal testimony, should I understand that
- 5 Petitioner is now only seeking a waiver under
- 6 Section 251(f)(2)(a)(i)?
- 7 A. Yes.
- 8 Q. And how many customers does the Petitioner --
- 9 I'm sorry. How many employees does the Petitioner
- 10 have?
- 11 A. Sixty-nine.
- 12 Q. And if I understood your testimony correctly,
- the Petitioner would like to train -- would like to
- provide nontechnical training to all 69 employees?
- 15 Is that correct?
- 16 A. That's correct.
- Q. What types of roles do these employees fill?
- 18 A. Various roles from technical, whether it be
- outside plant and switch, to clerical, managerial,
- so forth.
- I would like to note that unlike previous
- cases, I incorporated a lower estimated training

- given the number of employees, figuring that there
- 2 could be some type of discount applied.
- 3 Q. Well, can we tell from your exhibits then how
- 4 much the nontechnical training is?
- 5 A. Yes. Since it's the same between both
- 6 exhibits, you could refer to either the rebuttal or
- 7 the direct.
- 8 Q. Okay.
- 9 A. Whichever you have in front of you.
- 10 Q. I think I have the direct.
- 11 A. Okay. The second sheet of that. Yes, that's
- the sheet. You'll see three-fourths of the way down
- employee education cost per employee \$150.
- Q. Okay. Just multiply that by 69?
- 15 A. Yes.
- MR. MADIAR: Your Honor, just so we're clear,
- we're all looking at Adams Exhibit 1.0, Attachment
- 18 1, page 2?
- JUDGE ALBERS: Correct.
- MR. MADIAR: Thank you.
- 21 BY JUDGE ALBERS:
- Q. Do you happen to know what that number is, 69

- 1 times 150?
- 2 A. Yes, I do. Well, I guess I misspoke. I
- 3 thought that I had it on another sheet, but I can
- 4 tell you that it's 10,525 minus 175.
- 5 Q. Okay. 10,000 --
- 6 A. 525 minus 175.
- 7 Q. Fair enough.
- 8 At least in this instance with so many
- 9 employees, did the Petitioner not consider perhaps
- training just a portion of them and having the
- 11 remainder learn from that group that did get the
- 12 training?
- 13 A. That was considered, but in this instance,
- 14 given the issue at hand, being the first time that
- the company would be deploying a service in which
- they would interact directly with a competitor for
- service offerings, we felt it was important that all
- 18 employees were properly trained as far as the
- 19 procedure and the handling of the situation, as well
- as for interactions that they may have with their
- 21 neighbors, given the small size of the telephone
- company.

- 1 Q. And what kind of training exactly is it?
- 2 A. I think it's general overview type training;
- 3 what LNP is; who is responsible for handling a
- 4 request from a wireless carrier; what to do if a
- 5 request is received; general laws and regulations
- 6 applying to it; perhaps how 9-1-1 is handled if that
- 7 situation is known at the time of the training; and
- 8 any other type of general knowledge related to LNP.
- 9 JUDGE ALBERS: Okay. All right. Thank you.
- 10 Okay. I think that's all the questions I have.
- 11 Thank you.
- Do you have any redirect?
- MR. MUNCY: No, I do not; no redirect.
- JUDGE ALBERS: Thank you, Mr. Hendricks.
- 15 THE WITNESS: Thank you.
- (Witness excused.)
- JUDGE ALBERS: Anything further from Adams?
- MR. MUNCY: Nothing further from Adams.
- 19 JUDGE ALBERS: Okay. Thank you.
- Mr. Rashes, would you like to call your
- 21 witness?
- 22 MR. RASHES: Verizon Wireless calls Michael A.

- 1 McDermott to the stand.
- 2 MICHAEL A. McDERMOTT
- 3 called as a witness on behalf of Verizon Wireless,
- 4 having been first duly sworn, was examined and
- 5 testified as follows:
- 6 DIRECT EXAMINATION
- 7 BY MR. RASHES:
- 8 Q. Good afternoon, Mr. McDermott. Would you
- 9 please state your full name and business address for
- 10 the record.
- 11 THE WITNESS:
- 12 A. Yes. It's Michael, M-I-C-H-A-E-L, middle
- initial A., last name McDermott, M-c-D-E-R-M-O-T-T,
- 14 1515 Woodfield Road, Suite 1400, Schaumburg,
- 15 Illinois 60173.
- MR. MUNCY: Your Honor, Petitioner doesn't have
- any objection to the waiver of the foundation
- questions and the admission of Mr. McDermott's
- testimony and Attachments A, B, and C.
- MR. MADIAR: Staff concurs, Your Honor.
- 21 JUDGE ALBERS: All right. Thank you.
- MR. RASHES:

- 1 Q. Mr. McDermott, does your direct testimony that
- 2 was prefiled on May 20, 2004, consisting of -- or
- does your direct testimony consist of 23 pages of
- 4 question and answer format?
- 5 A. Yes, it does.
- Q. And attached to that prefiled testimony were
- 7 there three exhibits? Exhibit A consisting of an
- 8 attachment which -- Attachment A consisting of a
- 9 letter to the Federal Communications Commission from
- 10 Thomas G. Aridas on behalf of this Commission?
- 11 A. Yes.
- 12 Q. And did Attachment B consist of a letter to
- 13 Stan Wise, president of the National Association of
- 14 Regulatory Utility Commissioners, from K. Dane
- Snowden, Chief of Consumer and Governmental Bureau
- 16 for the FCC?
- 17 A. Yes.
- 18 Q. And did Attachment C consist of an excerpt from
- the NECA, N-E-C-A, Washington Watch?
- 20 A. Yes.
- 21 Q. And am I correct -- before I ask that, Your
- 22 Honor, the testimony and these attachments I just

- 1 referenced have been filed on e-Docket.
- 2 Am I correct that you also have an
- 3 additional exhibit to add today which would be
- 4 Attachment D?
- 5 A. Yes, I do.
- 6 (Whereupon Attachment D to Verizon
- 7 Wireless Exhibit 1 was marked for
- 8 identification.)
- 9 Q. Can you please describe Attachment D for me?
- 10 A. Yes. Attachment D is a printout of NPA-NXX
- with the telephone numbers redacted that represents
- 12 telephone companies' customers who have attempted to
- port to Verizon Wireless but were unable to do so
- 14 because the respective numbers in the respective
- 15 NPA-NXXs were not registered -- were not loaded,
- 16 registered in the Local Exchange Routing Guide,
- 17 commonly referred to as the LERG.
- 18 Q. And, Mr. McDermott, when was this report --
- what's the date this report was produced over?
- 20 A. The time frame for which these numbers that are
- listed on this document were between May 24, 2004,
- and the evening of June 7th and subsequently on the

- 1 morning of June 8th in which the final run for this
- 2 purpose was made.
- 3 Q. When did you request this report be run for
- 4 you?
- 5 A. The morning of June 8th.
- 6 Q. Is this report a report that Verizon Wireless
- 7 regularly collects the information and runs this
- 8 report?
- 9 A. Yes.
- 10 Q. And when did they start running this report?
- 11 A. Well, there was no data prior to May 24th.
- 12 The report would have been run after May 24th.
- Q. And why were they unable to collect the data
- 14 before May 24th?
- 15 A. Local number portability in the markets outside
- of the Top 100 MSAs were not required to do porting
- 17 until that time.
- 18 Q. And as Regional Director of State Public
- 19 Policy, is this the type of report that you normally
- 20 would look at to determine whether or not local
- 21 number portability requests are coming in in various
- 22 areas?

- 1 A. Yes, it would be.
- 2 MR. RASHES: Your Honor, with that, I have no
- 3 further questions and I offer Mr. McDermott's direct
- 4 testimony, Exhibit 1, and his Attachments A, B, C,
- 5 and D into evidence.
- JUDGE ALBERS: Any objections?
- 7 MR. MUNCY: Yes, Your Honor. As I stated
- 8 previously, we do not have an objection to
- 9 Mr. McDermott's testimony being entered into the
- 10 record or to Attachments, A, B, and C.
- 11 We do, however, object to Attachment D.
- 12 This is an attempt by Verizon Wireless to submit
- additional direct testimony inconsistent with the
- schedule that was established in the hearing.
- 15 Adams, Petitioner, is not given any opportunity to
- 16 conduct discovery in regard to Attachment D and
- since it is just now being provided was not given
- the opportunity to provide rebuttal testimony.
- 19 Verizon Wireless is doing this all outside of the
- 20 schedule that was adopted in the docket, and that's
- inappropriate and the attachment should not be
- 22 entered, and then I would also note that this

- attachment, the companies, various companies that

  are listed upon here, that Adams Telephone

  Cooperative, the subject matter of this docket, that

  company's name does not even appear on this exhibit,

  and I believe it's inappropriate to be introduced

  into this docket.
- JUDGE ALBERS: Any objections from Staff?

  MR. MADIAR: Yes, Your Honor. Staff objects

  that the Attachment D to Mr. McDermott's testimony

  seeking to offer for the truth of the matter

  asserted is improper hearsay and it does not fall

  within the business record exception primarily in

  that Mr. McDermott is not the custodian of record.

One other thought is that typically based on the questions and answers and the answers that Mr. McDermott offered, this report was run on the morning of June 8th, and computer-generated documents are typically not business records.

Preexisting computer-stored documents are business records and typically fall into the hearsay exception.

JUDGE ALBERS: Do you have any response --

- 1 excuse me -- reply?
- MR. RASHES: Yes, Your Honor. As is obvious,
- 3 this document could not have possibly been provided
- 4 with Mr. McDermott's direct testimony on May 24th.
- 5 It is a physical, actual and every other way you cut
- it impossibility to have presented with his direct
- 7 testimony an exhibit that could not possibly even be
- 8 collected data until after these companies were
- 9 required to port.
- In addition, as the hearsay argument,
- 11 this is a document -- a business document of Verizon
- 12 Wireless, a report they regularly run, that
- 13 Mr. McDermott uses in the regular course of his
- business, and therefore it falls under the type of
- document that a reasonable man would use to conduct
- his affairs and to make assumptions regarding
- whether or not there was any demand in rural areas
- in the state.
- 19 While Adams Telephone Cooperative may not
- 20 be one of the companies on here, and I'm not saying
- 21 they are, this goes to show that there is demand in
- 22 rural areas of the state, something that

Mr. Hendricks in his testimony states that he doesn't see any demand coming up. He implies no demand based on a very small demand that he pulled from other Commission orders from months ago and from urban areas, and, you know, this is used as not only to prove that there is rural demand but also really is rebuttal to Mr. Hendricks' argument that there won't be any demand in these rural areas.

JUDGE ALBERS: Mr. McDermott, just briefly
here, in looking at this, is there any way to tell,
given the redaction of what I presume to be the end
user's identity, phone number, if you will, in a few
places it appears the NPA and NXX repeat, is there
any way to know if that's a repeat of the same
customer or whether it's two different customers in
the same NXX?

THE WITNESS: I don't have the phone numbers that have been redacted. I don't have the form with me that would show that the numbers would be sequential or synonymous. My guess is that two people in the same exchange tried to port their number.

1	JUDGE ALBERS: Okay.
2	THE WITNESS: I'd like, at the risk of saying
3	too much, I would believe that if there were two
4	numbers on there, we would have reflected that. We
5	would have eliminated any duplication so that didn't
6	appear to bulk the number up.
7	JUDGE ALBERS: Well, that suggests that you can
8	change the entries on the printout.
9	THE WITNESS: Well, it's in a spreadsheet
10	form. The information could be manipulated.
11	JUDGE ALBERS: Okay. I think in the absence of
12	Adams being one of the listed companies again and
13	other concerns that I have about this, I don't
14	believe it would be proper to admit it into the
15	record at this time.
16	However, I will admit Verizon Wireless
17	Exhibit 1 along with Attachments A, B, and C.
18	(Whereupon Verizon Wireless Exhibit 1
19	with Attachments A, B, and C was
20	received into evidence and Attachment D
21	was denied admission.)

MR. RASHES: With that, Your Honor, we tender

- 1 Mr. McDermott for cross-examination.
- 2 JUDGE ALBERS: Does anyone have any questions
- 3 for Mr. McDermott?
- 4 MR. MUNCY: No cross-examination for
- 5 Mr. McDermott in this docket.
- 6 MR. MADIAR: No cross-examination from Staff,
- 7 Your Honor.
- JUDGE ALBERS: I don't think I have any
- 9 questions. Thank you, Mr. McDermott.
- 10 THE WITNESS: Thank you, Your Honor.
- 11 (Witness excused.)
- JUDGE ALBERS: Anything further from Verizon
- Wireless?
- MR. RASHES: No, Your Honor.
- JUDGE ALBERS: Thank you. Turning to Staff
- then.
- MR. MADIAR: Yes, Your Honor. Staff would call
- to the stand Mark A. Hanson.
- Mr. Hanson, would you -- oh, Your Honor,
- 20 may I proceed?
- JUDGE ALBERS: Actually, did I swear you in?
- MR. HANSON: I don't believe so.

- 1 JUDGE ALBERS: Okay. Then we'll do that just
- to be safe, and, Mr. Hoagg, were you sworn in for
- 3 Adams? Go ahead and stand up and raise your right
- 4 hand and we'll take care of that.
- 5 (Whereupon the two witnesses were sworn
- 6 by Judge Albers.)
- 7 JUDGE ALBERS: Thank you.
- 8 MR. MADIAR: Thank you, Your Honor.
- 9 MARK A. HANSON
- 10 called as a witness on behalf of the Staff of the
- 11 Illinois Commerce Commission, having been first duly
- sworn, was examined and testified as follows:
- 13 DIRECT EXAMINATION
- BY MR. MADIAR:
- Q. Mr. Hanson, would you please state your name
- and provide your business address for the record.
- 17 THE WITNESS:
- 18 A. Mark Hanson, 527 East Capitol Avenue,
- 19 Springfield, Illinois 62701.
- 20 MR. MUNCY: Your Honor, the Petitioner is
- 21 willing to waive the foundational questions in
- connection with Mr. Hanson's testimony, and we have

- 1 no objection to having Mr. Hanson's testimony and
- 2 his attachments entered into the record in this
- 3 proceeding.
- 4 MR. RASHES: Verizon Wireless concurs, Your
- 5 Honor.
- JUDGE ALBERS: Thank you.
- 7 MR. MADIAR: Your Honor, at this time Staff
- 8 would seek to admit into evidence what has been
- 9 previously marked as ICC Staff Exhibit 3.0 which
- 10 consists of 12 pages of narrative testimony in
- 11 question and answer format; in addition, the
- inclusion of four schedules that have been marked as
- Schedules 3.1, 3.2, 3.3, Public and 3.3 Proprietary,
- 14 all of which have been previously filed on the
- 15 e-Docket system and titled the Direct Testimony of
- 16 Mark A. Hanson. We would seek to admit this into
- the record as the sworn direct testimony of
- 18 Mr. Hanson in this proceeding.
- JUDGE ALBERS: Any objections?
- MR. MUNCY: No objection.
- MR. RASHES: No objection.
- JUDGE ALBERS: Hearing no objections, then

- 1 Staff Exhibit 3.0 with the four attachments is
- 2 admitted.
- 3 (Whereupon Staff Exhibit 3.0 with
- 4 attached schedules was received into
- 5 evidence.)
- 6 MR. MADIAR: And Staff would make the witness
- 7 available for cross-examination.
- 8 JUDGE ALBERS: Does anyone have any questions
- 9 for Mr. Hanson?
- 10 MR. RASHES: Your Honor, Verizon Wireless would
- 11 move to incorporate our cross from Case Number
- 12 04-0239 of Mr. Hanson. That was the Odin Telephone
- 13 Exchange case. To save some time I would rely upon
- the exact arguments I made with respect to
- Mr. Hendricks and the same request there.
- JUDGE ALBERS: Okay. And I trust that you
- gentlemen would rely on your same responses?
- 18 MR. MADIAR: Correct, Your Honor. Staff would
- 19 have the same objection it made with respect to
- Mr. Hendricks.
- JUDGE ALBERS: Likewise?
- MR. MUNCY: Yes, Your Honor.

- 1 JUDGE ALBERS: Okay.
- MR. RASHES: And our response would be the
- 3 same.
- 4 JUDGE ALBERS: Very good. And my ruling would
- 5 be the same. The motion is denied.
- 6 MR. RASHES: Then, Your Honor, we have no
- 7 additional questions for Mr. Hanson at this time in
- 8 this docket.
- 9 JUDGE ALBERS: Okay. Don't go anywhere. I
- 10 have some questions for you.
- 11 THE WITNESS: Okay.
- MR. MUNCY: No cross-examination of Mr. Hanson
- in this docket, Your Honor.
- JUDGE ALBERS: Okay.
- 15 EXAMINATION
- 16 BY JUDGE ALBERS:
- Q. Mr. Hanson, I noticed in your testimony you
- 18 recommended that the company only be allowed to
- recover the costs of one employee receiving
- technical training. Is that correct?
- 21 A. Yes.
- Q. I also noted this company seeks to recover the

- 1 cost for nontechnical training for 69 employees.
- 2 Did you review the reasonableness of the recovery of
- 3 nontechnical training for 69 employees?
- A. Not with respect to the number of employees.
- 5 You know, the reason I think that, you know, we
- 6 probably put more focus on the level of the
- 7 technical training was because of the high dollar
- 8 amount per employee for that reason.
- 9 Q. As I recall in this instance though, the
- technical training amounted to a \$175 video.
- 11 A. Okay. This is --
- 12 Q. Does that sound familiar?
- 13 A. Excuse me. This is the one with the Siemens
- switch. Yes, that would be true.
- 15 Q. Okay. So with that in mind, I think we
- 16 established with Mr. Hendricks that the cost for
- 17 nontechnical training would be approximately, and I
- think I had the math right since he gave us that
- answer earlier, it would be approximately \$10,450.
- A. Right.
- 21 Q. And so with that, do you think it's still
- reasonable to recover \$10,450 to train every

- 1 employee of the company on the nontechnical aspects
- 2 of LNP implementation?
- 3 A. I don't know, you know, enough about that to
- 4 make a judgment. Okay? So, yeah, I mean -- yes, I
- 5 quess.
- 6 Q. Yes?
- 7 A. I'm trying to think.
- 8 Q. Would it help if I restated the question?
- 9 A. No, I know what you're asking. I understand
- 10 what you're asking me, the level of the -- you know,
- it's a good question. You know, I guess I did not
- 12 review that, you know, particular item in any great
- 13 amount of detail.
- Q. Okay. Well, sitting here now, do you think
- it's appropriate to try to recover that amount of
- money for training of every employee?
- 17 A. I really don't have an opinion on that.
- Okay? I mean -- well, -- I can't even remember
- 19 this. All these things are a blur.
- 20 Q. Feel free to look at whatever you want to look
- 21 at.
- 22 A. Yeah. Well, I'm looking. I mean because of

- 1 this particular company because they have such a
- 2 large number of employees that that does -- relative
- 3 to some of the others.
- 4 MR. MADIAR: Do you need your direct testimony
- 5 or are you fine?
- THE WITNESS: No, I can tell from the
- 7 spreadsheet, you know.
- 8 (Pause in the proceedings.)
- 9 A. Sixty-nine employees and they're charging what?
- 10 \$175 per employee?
- 11 Q. I think in Mr. Hendricks' exhibit, and why
- don't we confirm just to be absolutely sure, but I
- think it was \$150 per employee.
- 14 A. Okay. So they're all watching what? The same
- 15 tape?
- Q. Well, so the record is clear, I'm not sure that
- they're watching a tape for the nontechnical
- 18 training.
- 19 A. Yeah, yeah. I don't know. I mean I see the
- concern, you know, every employee. I mean I guess
- 21 the company, based on Mr. Hendricks' cross, had made
- some adjustment in the amount, given the large

- 1 number of employees. It's one of these things I --
- 2 you know, they've made some effort to remedy that.
- 3 As far as a hard and fast number, I don't have much
- data to say one way or another on it, so.
- 5 Q. Okay. You see why I'm concerned.
- 6 A. I understand the concern, and I mean when
- 7 you're doing this cost stuff, I mean it's like, you
- 8 know, you kind of look at stuff and, you know, you
- 9 look at the things that are of the relative
- 10 magnitude and, you know, since, you know, there's
- 11 costs that haven't been incurred or -- you know,
- it's kind of the nature of what you're looking at
- here, so I understand the concern given the large
- 14 number of employees for this particular entity. You
- know, I mean the per unit cost doesn't seem, you
- 16 know, totally outlandish. You know, 150 bucks isn't
- a lot of money per person, you know. Now, you know,
- I guess it's whether, you know, 70 -- almost 69
- 19 people all need, you know, to have that amount, you
- 20 know, given -- you know, if it's a smaller company,
- you'd say everyone in the company may need to have
- it, but, you know, if you have 70 -- almost 69

- 1 people, you know, then I don't know.
- 2 Q. So maybe if you thought about it some more
- 3 later you might decide otherwise, but at this point
- 4 in time you're just not sure?
- 5 A. Right.
- Q. Is that what I'm hearing?
- 7 A. Yeah. I mean I understand --
- Q. I don't want to put words in your mouth.
- 9 A. No, no. I understand the concern because of,
- 10 you know, again, I always keep harping the other
- 11 companies or what we're looking at, but, you know,
- 12 granted, these things are kind of similar. I mean
- this particular firm or cooperative I guess has more
- employees than a lot of the other organizations that
- we looked at, so that number does tend to be a
- little higher for this one relative to some others,
- and so, hence, I guess you could make the argument
- that, well, they may have more specialized employees
- and they all don't need to receive the training, but
- I don't have a firm basis on which to say that.
- 21 O. Understood.
- 22 A. You know.

- 1 JUDGE ALBERS: Okay. Well, thank you,
- 2 Mr. Hanson.
- 3 THE WITNESS: Thank you.
- 4 JUDGE ALBERS: Do you have any redirect?
- 5 MR. MADIAR: Just one minute, Your Honor.
- 6 Thank you.
- 7 (Pause in the proceedings.)
- I just have one question.
- 9 REDIRECT EXAMINATION
- 10 BY MR. MADIAR:
- 11 Q. Mr. Hanson, assuming that the 69 nontechnical
- employees includes the janitors for the company,
- 13 would you believe it -- do you believe it would be
- reasonable to allow the company to spend \$150 on LNP
- nontechnical training for the janitor?
- 16 A. Probably he doesn't need it; he or she wouldn't
- 17 need it.
- 18 MR. MADIAR: Okay. Thank you. That's all I
- 19 have.
- JUDGE ALBERS: Okay. I guess no one else had
- cross questions, so I guess it's up to me. I don't
- have any recross, so thank you, Mr. Hanson.

- 2 MR. MADIAR: Staff would call Mr. Jeffrey Hoagg
- 3 to the stand.
- 4 JEFFREY H. HOAGG
- 5 called as a witness on behalf of the Staff of the
- 6 Illinois Commerce Commission, having been first duly
- 7 sworn, was examined and testified as follows:
- 8 DIRECT EXAMINATION
- 9 BY MR. MADIAR:
- 10 Q. Mr. Hoagg, would you please state your name for
- 11 the record and provide your business address.
- 12 THE WITNESS:
- 13 A. Jeffrey Hoagg, 527 East Capitol Avenue,
- 14 Springfield, Illinois 62701.
- MR. MUNCY: Your Honor, the Petitioner would
- waive the foundation questions in connection with
- Mr. Hoagg's testimony, and we have no objection to
- the entrance of Mr. Hoagg's testimony into the
- 19 record in this proceeding.
- 20 MR. RASHES: Your Honor, Verizon Wireless would
- 21 waive the foundational questions, though we do have
- a motion to strike the testimony that has been

- 1 offered into evidence.
- JUDGE ALBERS: Okay. Understood. If you'd
- 3 like to identify the exhibits, please.
- 4 MR. MADIAR: Your Honor, at this time Staff
- 5 would seek to admit what has been previously marked
- as ICC Staff Exhibit 1 which consists of 20 pages of
- 7 narrative testimony and entitled the Direct
- 8 Testimony of Jeffrey H. Hoagg. We would seek to
- 9 admit this into the record as the sworn direct
- 10 testimony of Mr. Hoagg in this proceeding.
- JUDGE ALBERS: Do you have a motion to strike,
- 12 Mr. Rashes?
- MR. RASHES: Yes, we do, Your Honor. Verizon
- Wireless moves to strike a distinct portion of
- Mr. Hoagg's testimony beginning at line 243 on page
- 16 11 through line 248 on page 12. This area of
- 17 Mr. Hoagg's testimony concerns the demand for
- wireline-to-wireless local number portability take
- 19 rates, and he point-blank states that his
- 20 conclusions here and his overall impression of
- 21 demand is based on hearsay based on his discussions
- 22 with representatives from SBC and Verizon. Those

representatives are not here today. They are not
available for cross-examination, and based on
previous statements by Mr. Hoagg in other dockets,
they were not even the custodian of that
information. They had to go to someone else to get

that information.

- Anticipating that Staff will also mention
  that this appeared in five other Commission dockets
  and in the Commission orders, well, Mr. Hoagg
  certainly doesn't say that that was the basis for
  his information. He says that this information is
  based on his discussions, i.e. hearsay, with
  representatives from SBC and Verizon.
  - On those grounds, Your Honor, as well as we do not believe this is something that he reasonably should have relied on knowing that here he's talking about urban areas, Top 100 MSA, non two percent carriers, to extrapolate that to rural carriers would be prejudicial to Verizon Wireless, and we move to strike that portion of his testimony.
- MR. MADIAR: Your Honor, Staff would seek to

- 1 have that portion of Mr. Hoagg's testimony remain,
- 2 and the basis of that is that the testimony offered
- 3 there falls within the hearsay exception found in
- 4 Section 10-40 of the Illinois Administrative
- 5 Procedure Act where it states that -- we believe
- it's the type of information commonly relied upon by
- 7 reasonably prudent men in the conduct of their
- 8 affairs. The take rates are of the type of
- 9 information that an expert, an opinion witness such
- 10 as Mr. Hoagg in the field would rely upon in
- formulating their testimony, and we would seek to
- have it admitted as substantive evidence based upon
- 13 that exception.
- JUDGE ALBERS: Mr. Rashes, I think I heard you
- refer to some prior testimony from Mr. Hoagg from
- prior proceedings as part of your reasons for
- seeking the testimony being stricken. Would you
- mind trying to establish that in this proceeding?
- MR. RASHES: Not at all, Your Honor.
- 20 VOIR DIRE EXAMINATION
- BY MR. RASHES:
- Q. Good afternoon, Mr. Hoagg. My name is Haran

- 1 Rashes, and I represent Verizon Wireless.
- 2 On the bottom of page 11 of your
- 3 testimony you talk about discussions with
- 4 representatives from SBC and Verizon. Let me first
- 5 clarify; do you mean Verizon Wireless or Verizon
- 6 Landline?
- 7 A. Verizon Landline.
- Q. What were the dates of your conversation -- or
- 9 your discussions with SBC?
- 10 A. I don't have a specific date or recollection. I
- 11 can narrow it down to the time frame of late
- December of 2003, early January 2004 perhaps.
- 13 Q. And when --
- MR. MADIAR: Your Honor, at this time Staff
- would be willing to stipulate that Mr. Hoagg talked
- to the two named individuals, for example Carl
- 17 Wardin with SBC and the other person, I believe Greg
- 18 Smith with Verizon, and that both men were not --
- both persons were not the custodians of record and
- 20 that they needed to obtain that information from
- someone else. Mr. Hoagg is not aware of the
- 22 specific query requests submitted by either one of

- those individuals to whatever internal counterparts
  within SBC or Verizon in order to dispense with the
  need to go over the same types of questions with
  these motions that we've been encountering in the
  last couple -- over the last couple days in these
  proceedings.
- JUDGE ALBERS: Are you willing to accept that?

  MR. RASHES: So if I'm understanding, are they

  willing to stipulate to having those questions from

  another docket incorporated into this record?

- MR. MADIAR: We're willing to stipulate the facts that I just mentioned on the record here, and if you wanted me to add to that stipulation in that you didn't feel it sufficiently covered the different voir dire questions you were going to end up asking, I would add to that stipulation so that we can dispense with this.
- MR. RASHES: I would like it also stipulated that these numbers are from January and now I'm hearing possibly late December and have not been updated in the six subsequent months.
- 22 MR. MADIAR: Staff would stipulate to that as

- 1 well.
- JUDGE ALBERS: And just so we're all clear,
- 3 we're not attempting to incorporate any questions
- 4 from a prior docket?
- 5 MR. RASHES: I'd like to, Your Honor, but I
- don't think Mr. Madiar would agree with that.
- 7 JUDGE ALBERS: I want to make sure that the
- 8 stipulation is understood by both parties involved
- 9 here.
- MR. MADIAR: No.
- 11 MR. RASHES: It's my understanding we were
- stipulating to the facts as just stated by
- Mr. Madiar.
- 14 JUDGE ALBERS: Okay. Thank you.
- MR. MADIAR: Yes, Your Honor.
- JUDGE ALBERS: Okay. And is there any further
- 17 questions?
- MR. RASHES: No, Your Honor.
- JUDGE ALBERS: All right. In light of that, I
- 20 can see how a witness might believe it reasonable
- and prudent to rely on such conversations. Whether
- 22 in this instance such information should be relied

- on by the Commission is a different question in
- 2 light of the additional comments. However, I will
- 3 not at this time strike the identified testimony.
- 4 Mr. Rashes, if you would like to pursue that further
- 5 with Mr. Hoagg under cross, feel free to do so.
- 6 MR. MADIAR: Your Honor, just so I'm clear, the
- 7 testimony remains in and for the truth of the matter
- 8 asserted?
- 9 JUDGE ALBERS: Actually I would add that the
- 10 testimony remains in as what Mr. Hoagg relied upon,
- but not for the truth of the matter asserted.
- MR. MADIAR: Okay. May I pursue a line of voir
- dire in order to have that put in as substantive
- 14 evidence?
- JUDGE ALBERS: I'm not sure I follow. Do you
- want to try to establish that the numbers Mr. Hoagg
- relied upon are substantively accurate?
- MR. MADIAR: Could we go off the record for a
- 19 minute?
- JUDGE ALBERS: Well, this might be better on
- 21 the record.
- MR. MADIAR: Your Honor, in the previous case

- that we have heard I conducted some voir dire on a 1 similar motion to strike and asked Mr. Hoagg about 2 whether he in preparing his testimony looked at the 3 4 final orders that were entered by this Commission, and at that time at least in that case these take 5 6 rates were permitted to be in as substantive evidence for truth of the matter asserted, and it's 7 8 at least my recollection that Mr. Rashes' motion to strike was denied and that evidence was in, so in 9 10 line with that I was going to pursue the same voir dire that I did in that case. 11
- 12 JUDGE ALBERS: You may attempt to do so. 13 However, again, the weight that anything -- the 14 weight that such numbers will be given remains to be 15 seen, so bear that in mind.
- 16 MR. MADIAR: I understand. Your Honor, I 17 understand that. If it's in for substantive evidence, it's different for our purposes of brief 19 versus being in for a limited purpose of a 20 permissible basis for --

21 JUDGE ALBERS: You may attempt to put it in as 22 substantive evidence.

- 1 MR. MADIAR: Correct. I agree.
- JUDGE ALBERS: But I'm not saying that that's
- 3 been concluded.
- 4 MR. MADIAR: I'm not insinuating. Right.
- 5 Okay.

22

- 6 MR. RASHES: Your Honor, I don't really understand the purpose of further voir dire on this 7 8 because the testimony speaks for itself. Are they trying to supplement the testimony? That would be 9 10 the only purpose of it. It says right here based on 11 my discussions with representatives from SBC and 12 Verizon. This testimony was filed -- I'm trying to 13 remember if it was filed before or after the Commission's order; the Commission's orders in the 14 15 five cases that we're talking about. If anyone can
- 17 MR. STANTON: After.

help me.

MR. RASHES: It was filed after. Therefore, if
he was relying on that, why didn't he just say it?

That's not what he was relying on based on his
testimony. It says based on my discussions with.

It doesn't say and based on the Commission's orders

- 1 in this case.
- JUDGE ALBERS: Well, again, I think Mr. Rashes
- is raising a good point. As I think we're all
- 4 aware, the Commission orders -- the information in
- 5 the Commission orders does stem from Mr. Hoagg's
- 6 testimony at that point.
- 7 MR. MADIAR: Maybe I can save us the trouble
- 8 here. I have no interest in pursuing an additional
- 9 line of voir dire. If it's being allowed in for a
- 10 limited purpose, then Staff is content with that.
- 11 Thank you.
- 12 JUDGE ALBERS: Okay. Thank you. So does
- everyone understand where we're at? Okay. Whether
- 14 you like it or not.
- MR. MADIAR: Staff is fine.
- JUDGE ALBERS: Okay.
- MR. MADIAR: Thank you, Your Honor.
- JUDGE ALBERS: Any other objections then to
- 19 Staff Exhibit 1?
- MR. RASHES: No.
- 21 JUDGE ALBERS: No? Hearing no further
- objections, then Staff Exhibit 1 is admitted.

1	(Whereupon Staff Exhibit 1 was received
2	into evidence.)
3	JUDGE ALBERS: Does anyone have any questions
4	for Mr. Hoagg?
5	MR. RASHES: Your Honor, Verizon Wireless
6	would, once again, move to incorporate the
7	cross-examination from the transcript in Docket
8	04-0239, Odin Telephone Exchange, to incorporate the
9	cross-examination of Mr. Hoagg in that docket into
10	this either by reference or as an exhibit when such
11	transcript becomes available. In the interest of
12	time I will rely on my previously made arguments
13	when I tried to do the same for Mr. Hendricks'
14	testimony.
15	JUDGE ALBERS: And that was just the cross?
16	MR. RASHES: In this case. Yes, just the
17	cross.
18	JUDGE ALBERS: Okay. And would you gentlemen
19	rely on the same responses?
20	MR. MADIAR: Yes, Your Honor, Staff would.
21	MR. MUNCY: Yes, Your Honor.

JUDGE ALBERS: Same reply?

- 1 MR. RASHES: And I would have the same reply.
- JUDGE ALBERS: And the motion is denied.
- 3 MR. RASHES: Then, Your Honor, Verizon Wireless
- 4 has no line of questioning at this time for
- 5 Mr. Hoagg in this docket.
- JUDGE ALBERS: Okay.
- 7 Do you have any questions, Mr. Muncy?
- 8 MR. MUNCY: No cross-examination for Mr. Hoagg
- 9 in this docket.
- 10 EXAMINATION
- BY JUDGE ALBERS:
- 12 Q. Mr. Hoagg, do you know what area code Adams
- 13 Telephone Cooperative lies in?
- 14 A. I believe I have that information. It's my
- understanding that Adams is in the 217 area code.
- 16 Q. Thank you.
- To the degree that implementing LNP is
- related to number pooling, do you believe the
- 19 Commission should be concerned about the impacts on
- 20 number pooling?
- 21 A. Well, yes. I believe that the Commission
- should be concerned about the impact upon the

- ability to -- for number pooling to occur.
- Q. Okay. That's what I was getting at. Thank
- 3 you.
- 4 Do you believe that delaying the
- 5 imposition of new area codes would be in the public
- 6 interest?
- 7 A. Delaying the imposition --
- 8 Q. Of new area codes.
- 9 A. Of new area codes. As a general matter, and,
- 10 again, I'm just not at all expert in these areas,
- 11 but I certainly have a strong impression and general
- 12 understanding that a delay in the necessity for
- things such as area code splits and so forth is in
- the public interest and that the Commission
- generally attempts to defer the necessity of those
- things into the future if possible.
- 17 Q. Okay.
- Do you think it's possible that a
- 19 patchwork of sorts could result if some ILECs
- received suspensions and some didn't?
- 21 A. Yes. I believe that that is one almost
- inevitable result.

- 1 Q. What problems do you believe might occur if
- there's such a patchwork?
- 3 A. It's likely that that would cause or certainly
- 4 increase customer confusion and difficulties
- 5 associated with that confusion on a customer side.
- 6 It seems almost certain that it would also pose
- 7 several problems for companies attempting to cope
- 8 with that kind of a patchwork, and it seems also
- 9 almost certain or it seems very likely that it will
- 10 cause them to incur costs of some, you know, level
- 11 that I can't -- you know, of some sort of unknown
- level or that I wouldn't have a good assessment of
- that the companies wouldn't otherwise incur if that
- 14 patchwork weren't there.
- Q. And do you think the Commission should at least
- 16 consider these problems, potential problems, in
- making a decision in this matter?
- 18 A. Yes. I think the Commission should have some
- 19 concern about both of the potential issues or
- 20 problems that you had just asked me about and should
- 21 consider those carefully.
- JUDGE ALBERS: Thank you, Mr. Hoagg.

1	Does Staff have any redirect?
2	MR. MADIAR: Staff has no redirect, Your
3	Honor.
4	JUDGE ALBERS: Okay. Thank you. You may step
5	down.
6	(Witness excused.)
7	JUDGE ALBERS: Does Staff have anything further
8	in this case?
9	MR. MADIAR: Staff rests, Your Honor.
10	JUDGE ALBERS: Thank you.
11	And is there anything further from anyone
12	on this matter?
13	MR. MUNCY: No, Your Honor. I believe the
14	docket should be marked Heard and Taken.
15	JUDGE ALBERS: Is there anything further from
16	Verizon Wireless?
17	MR. RASHES: No, Your Honor.
18	JUDGE ALBERS: Thank you.
19	If there's nothing further, this matter
20	is marked Heard and Taken.
21	HEARD AND TAKEN